## PEM REPORT ~ MARCH 2022

I have continued to recruit and interview volunteers and have six in the wings waiting to attend a training class as well as a group from the U of R that is part of a Hospice Club that was organized by one of our former volunteers from the Harley School. I spoke with Pattie Megerle (who will be doing the trainings now) and we have one on the books for April 9<sup>th</sup>. Unfortunately, we lost the Harley Students as volunteers this year due to a late re-opening but have been assured by their instructor that she will have more students for us in the fall.

I scheduled a refresher training for any of our prior volunteers that were interested. About 10 attended.

Almost all of our new volunteers (24) have signed up for their first shift already! It will be a lot of juggling trying to keep the schedule cohesive to avoid two new volunteers working together or overlapping for a while but I'm doing my best! We lost quite a few volunteers during our period of being closed but hopefully after all of our new volunteers are completely trained and able to work together the schedule will be much easier to fill.

I have organized a new housekeeping rotation with some of our former housekeepers as well as some new ones. We are still lacking in some areas but I am continuing to try to recruit new volunteers for that. I have filled all the morning slots M-F with volunteer scheduling callers which helps so much with scheduling.

I have organized a roster so that I will be able to send birthday cards to every volunteer as a way to keep connected and make them feel special.

I worked with Molly Shanto while Glenda was on vacation and helped her get acclimated to her new position.

Now that we have been open for a week, things are starting to fall into place. I have enjoyed re-connecting with the volunteers again after two years and am having fun getting to know the new ones.

Respectfully Submitted,

Laurie Eisele/Volunteer Coordinator